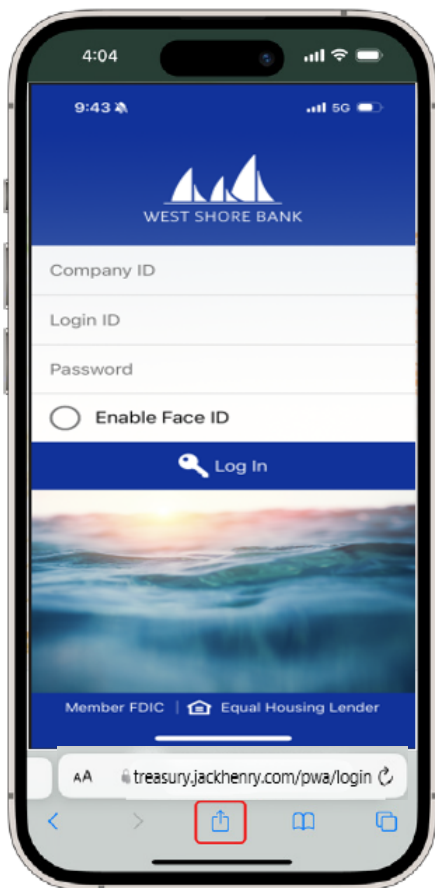


Your banking experience is getting a major upgrade, with a fresh design, enhanced features, and smoother navigation to make managing your finances seamless across both channels. Navigate to the Resource widget on your dashboard for a quick reference guide and FAQ document providing you a sneak peek at the new design and setting you up for success during the transition.

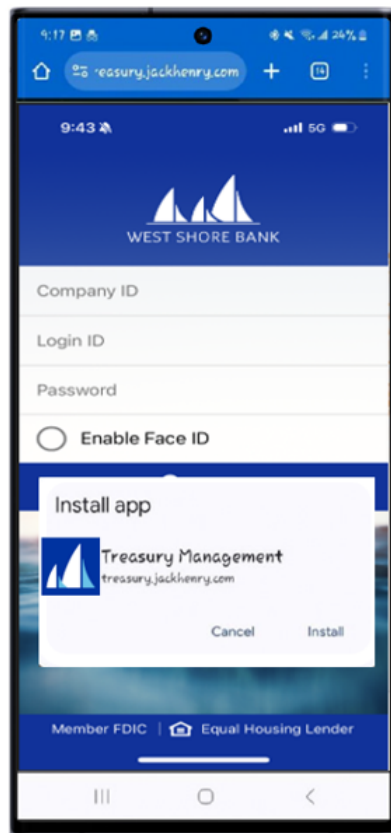
What you need to know:

- A new version (12.7.0) of the current mobile app will be released on September 23rd. Please be sure to upgrade to the new version prior to October 22nd.
- The current native app version 12.7.0 will be delisted from the app stores on November 22, 2024, with access denied when trying to login from it.
- On October 22nd click the following link from your mobile device <https://treasury.jackhenry.com/pwa/westshore/login>
- Once the login page is accessed from the link follow the process below to install the app. Please note the new app will **not** be published in the app stores.



Installing the app on an iOS device

The TM Mobile Experience can be installed manually on an iOS device by selecting the "Share" icon at the bottom of the page, and then selecting "Add to Home Screen".



Installing the app on an Android device

The TM Mobile Experience can be installed manually on an Android device by selecting "Settings" (the three dot icon) on Chrome, selecting "Install App", then selecting "Install" when prompted by the Install App Modal.

We're here to help! If you have any questions or need assistance, please contact our treasury support team at 231-845-3580 or treasurycustomerservice@westshorebank.com.